

General Assembly

Governor's Bill No. 949

January Session, 2015

LCO No. 3994



Referred to Committee on GOVERNMENT ADMINISTRATION AND ELECTIONS

Introduced by:

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SEN. DUFF, 25th Dist.

REP. SHARKEY, 88th Dist.

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AN ACT IMPROVING DATA SECURITY AND AGENCY EFFECTIVENESS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (Effective July 1, 2015) (a) As used in this section
- 2 and section 2 of this act:
- 3 (1) "Contractor" means an individual, business or other entity that is
- 4 receiving confidential information from a state contracting agency or
- 5 agent of the state pursuant to a written agreement to perform services
- 6 for the state.
- 7 (2) "State agency" means any agency with a department head as defined in section 4-5 of the general statutes.
- 9 (3) "State contracting agency" means any state agency disclosing 10 confidential information to a contractor pursuant to a written 11 agreement with such contractor for the performance of services for the

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12 state.

- (4) "Confidential information" means any name, number or other information that may be used, alone or in conjunction with any other information, to identify a specific individual including, but not limited to, an individual's name, date of birth, mother's maiden name, motor vehicle operator's license number, Social Security number, employee identification number, employer or taxpayer identification number, alien registration number, government passport number, health insurance identification number, demand deposit account number, savings account number, credit card number, debit card number or unique biometric data such as fingerprint, voice print, retina or iris image, or other unique physical representation. In addition, "confidential information" includes any information that a state agency classifies as confidential or restricted. "Confidential information" does not include information that may be lawfully obtained from publicly available sources or from federal, state, or local government records that are lawfully made available to the general public.
- (5) "Confidential information breach" means an instance where an unauthorized person or entity accesses confidential information in any manner, including, but not limited to, the following occurrences: (A) Any confidential information that is not encrypted or protected is misplaced, lost, stolen or in any way compromised; (B) one or more third parties have had access to, or taken control or possession of, without prior written authorization from the state, (i) any confidential information that is not encrypted or protected, or (ii) any encrypted or protected confidential information together with the confidential process or key that is capable of compromising the integrity of the confidential information; or (C) there is a substantial risk of identity theft or fraud of the client of the state contracting agency, the contractor, the state contracting agency or the state.
- (b) Except as provided in section 2 of this act, every agreement that requires a state contracting agency to share confidential information

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with a contractor shall require the contractor to, at a minimum, do the following:

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- (1) At its own expense, protect from a confidential information breach any and all confidential information that it comes to possess or control, wherever and however stored or maintained, in accordance with current industry standards;
- (2) Implement and maintain a comprehensive data-security program for the protection of confidential information. The safeguards contained in such program shall be consistent with and comply with the safeguards for protection of confidential information, and information of a similar character, as set forth in all applicable federal and state law and written policies or regulations of the state concerning the confidentiality of confidential information. Such data-security program shall include, but not be limited to, the following: (A) A security policy for contractor employees related to the storage, access and transportation of data containing confidential information; (B) reasonable restrictions on access to records containing confidential information, including the area where such records are kept and secure passwords for electronically stored records; and (C) a process for reviewing policies and security measures at least annually;
- (3) Limit access to confidential information to authorized contractor
 employees with legitimate interests related to the purpose for which
 the data was shared by the state contracting agency or as necessary for
 the completion of the contracted services;
- (4) Maintain all data obtained from state contracting agencies: (A) In a secure server that is hosted by the contractor; (B) on secure drives; (C) behind multi-level firewall protections and monitored by intrusion detection software; and (D) where access is restricted to authorized employees; and
- 73 (5) Require and maintain an appropriate confidentiality agreement 74 from each employee who has access to confidential information.

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75 (c) A contractor shall not:

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- 76 (1) Store data on stand-alone computer or notebook hard disks or 77 portable storage devices such as external or removable hard drives, 78 flash cards, flash drives, compact disks or digital video disks; or
- 79 (2) Copy, reproduce or transmit data except as necessary for the completion of the contracted services.
- (d) All copies of data of any type, including, but not limited to, any modifications or additions to data that contain confidential information, are subject to the provisions of this section in the same manner as the original data.
- 85 (e) In the case of a confidential information breach or suspected confidential information breach a contractor shall:
 - (1) Notify the state contracting agency and the Attorney General as soon as practical, but not later than twenty-four hours after the contractor becomes aware of or suspects that any confidential information that the contractor possesses or controls has been subject to a confidential information breach or suspected confidential information breach;
- 93 (2) Immediately cease all use of the data provided by the state 94 contracting agency or developed internally by the contractor; and
 - (3) Not later than three business days after the notification, submit to the office of the Attorney General and the state contracting agency either (A) a report detailing the breach and a plan to mitigate the effects of the breach and specifying the steps taken to ensure future breaches do not occur, or (B) a report detailing why, upon further investigation, the contractor believes no breach has occurred.
- 101 (f) Based on the report and, if applicable, the plan provided, the 102 state contracting agency shall decide, in its sole discretion, whether to 103 permit the contractor to recommence use of the data or to cancel the

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- 104 agreement.
- 105 (g) A contractor shall be liable for any breach of confidential 106 information and may be assessed a civil penalty of up to one thousand 107 dollars for each individual affected by the breach.
- (h) If the confidential information or personally identifiable information, as defined in 34 CFR 99.3, that has been subject to a confidential information breach consists of education records, the contractor may be subject to a five-year ban from receiving access to such information, imposed either by the United States Department of Education pursuant to 34 CFR 99.67 or by the Department of Education.
- (i) Nothing in this section shall be construed to supersede a contractor's obligations pursuant to the Health Insurance Portability and Accountability Act of 1996 P.L. 104-191 (HIPAA), the Family Educational Rights and Privacy Act of 1974, 20 USC 1232g, (FERPA) or any other applicable federal or state law.
- 120 Sec. 2. (NEW) (Effective July 1, 2015) The Secretary of the Office of 121 Policy and Management, or the secretary's designee, may require 122 additional protections or waive any requirement of section 1 of this act 123 where the facts and circumstances warrant such additional 124 requirement or waiver after taking into consideration, among other 125 factors, (1) the type of confidential information being shared, (2) the 126 amount of confidential information being shared, (3) the purpose for 127 which the information is being shared, (4) the types of services being 128 contracted for, and (5) alternate measures for security assurance.
- Sec. 3. Section 4-66 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- The Secretary of the Office of Policy and Management shall have the following functions and powers:

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- (2) [to] To furnish all accounting statements relating to the financial condition of the state as a whole, to the condition and operation of state funds, to appropriations, to reserves and to costs of operations;
- 138 (3) [to] To furnish such statements as and when they are required 139 for administrative purposes and, at the end of each fiscal period, to 140 prepare and publish such financial statements and data as will convey 141 to the General Assembly the essential facts as to the financial 142 condition, the revenues and expenditures and the costs of operations 143 of the state government;
 - (4) [to] To furnish to the State Comptroller on or before the twentieth day of each month cumulative monthly statements of revenues and expenditures to the end of the last-completed month together with [(1)] (A) a statement of estimated revenue by source to the end of the fiscal year, at least in the same detail as appears in the budget act, and [(2)] (B) a statement of appropriation requirements of the state's General Fund to the end of the fiscal year itemized as far as practicable for each budgeted agency, including estimates of lapsing appropriations, unallocated lapsing balances and unallocated appropriation requirements;
 - (5) [to] To transmit to the Office of Fiscal Analysis a copy of monthly position data and monthly bond project run;
 - (6) [to] To inquire into the operation of, and make or recommend improvement in, the methods employed in the preparation of the budget and the procedure followed in determining whether the funds expended by the departments, boards, commissions and institutions supported in whole or in part by the state are wisely, judiciously and economically expended and to submit such findings and recommendations to the General Assembly at each regular session, together with drafts of proposed legislation, if any;

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- 164 (7) [to] To examine each department, state college, state hospital, state-aided hospital, reformatory and prison and each other institution or other agency supported in whole or in part by the state, except public schools, for the purpose of determining the effectiveness of its policies, management, internal organization and operating procedures and the character, amount, quality and cost of the service rendered by each such department, institution or agency;
- 171 <u>(8)</u> [to] <u>To</u> recommend, and to assist any such department, 172 institution or agency to effect, improvements in organization, 173 management methods and procedures and to report its findings and 174 recommendations and submit drafts of proposed legislation, if any, to 175 the General Assembly at each regular session;

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- (9) [to] To consider and devise ways and means whereby comprehensive plans and designs to meet the needs of the several departments and institutions with respect to physical plant and equipment and whereby financial plans and programs for the capital expenditures involved may be made in advance and to make or assist in making such plans;
- 182 (10) [to] <u>To</u> devise and prescribe the form of operating reports that 183 shall be periodically required from the several departments, boards, 184 commissions, institutions and agencies supported in whole or in part 185 by the state;
- 186 (11) [to] <u>To</u> require the several departments, boards, commissions, 187 institutions and agencies to make such reports for such periods as said 188 secretary may determine; <u>and</u>
- 189 (12) [to] <u>To</u> verify the correctness of, and to analyze, all such reports 190 and to take such action as may be deemed necessary to remedy 191 unsatisfactory conditions disclosed by such reports.
- 192 Sec. 4. (NEW) (*Effective July 1, 2015*) (a) For purposes of this section:

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(1) "Data" means statistical or factual information that: (A) is reflected in a list, table, graph, chart, or other nonnarrative form that can be digitally transmitted or processed; (B) is regularly created and maintained by or on behalf of an executive agency; and (C) records a measurement, transaction or determination related to the mission of the executive agency or is provided to such agency by any third party as required by any provision of law;

- (2) "Executive agency" means any agency with a department head, as defined in section 4-5 of the general statutes, a constituent unit of higher education, as defined in section 10a-1 of the general statutes and the Office of Higher Education established by section 10a-1d of the general statutes; and
- (3) "State agency" means any office, department, board, council, commission, institution, constituent unit of the state system of higher education, technical high school or other agency in the executive, legislative or judicial branch of state government.
- (b) The Secretary of the Office of Policy and Management shall develop a program to access, link, analyze and share data maintained by executive agencies and to respond to queries from any state agency, and from any private entity or person that would otherwise require access to data maintained by two or more executive agencies. The secretary shall give priority to queries that seek to measure outcomes for state-funded programs or that may facilitate the development of policies to promote the effective, efficient and best use of state resources.
- (c) The secretary shall establish policies and procedures to:
- 219 (1) Review and respond to queries to ensure (A) a response is 220 permitted under state and federal law; (B) the privacy and 221 confidentiality of protected data can be assured; and (C) the query is 222 based on sound research design principles; and

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226 (d) The secretary shall, in consultation with the Chief Information 227 Officer, develop and implement a secure information technology 228 solution to link data across executive agencies and to develop and 229 implement a detailed data security and safeguarding plan for the data 230 accessed or shared through such solution.

agencies.

- (e) The secretary shall request from, and execute a memorandum of agreement with, each executive agency detailing data-sharing between the agency and the Office of Policy and Management. Each such agreement shall authorize the Office of Policy and Management to act on behalf of the executive agency that is a party to such agreement for purposes of data access, matching and sharing and shall include provisions to ensure the proper use, security and confidentiality of the data shared. Any executive agency that is requested by the secretary to execute such an agreement shall comply with such request.
- (f) The secretary shall notify the applicable executive agency when data within such agency's custody has been requested under subsection (b) of this section.
- (g) The Office of Policy and Management shall be an authorized representative of the Labor Commissioner or administrator of unemployment compensation under chapter 567 of the general statutes and shall receive upon request by the secretary any information in the Labor Commissioner's possession relating to employment records that may include, but is not limited to: Employee name, Social Security number, current residential address, name and address of the employer, employer North American Industry Classification System code and wages.
- (h) For the purposes of the Freedom of Information Act, as defined in section 1-200 of the general statutes, the Office of Policy and

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Management shall not be considered the agency with custody or control of any public records or files that are made accessible to said office pursuant to this section, but shall be considered the agency with custody and control of any public records or files created by the Office of Policy and Management, including, but not limited to, all reports generated by said office in response to queries posed under subsection (b) of this section.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2015	New section
Sec. 2	July 1, 2015	New section
Sec. 3	from passage	4-66
Sec. 4	July 1, 2015	New section

Statement of Purpose:

To implement the Governor's budget recommendations.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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